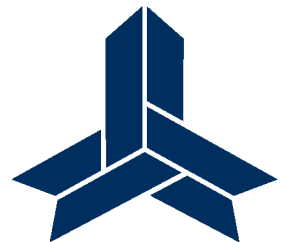


Command Centre Operation and Crisis Leadership in BCM - BCI Approved



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Taking Business Continuity further

This course is specifically designed for those responsible for Business Continuity and for those working in operational and tactical teams. It will equip them with the practical tools and skills they'll need during a Business Continuity invocation and response.

Through six live simulated events held in a controlled environment, delegates will build on their knowledge, skills and experience. They'll also extend their personal development under the most demanding and realistic of conditions with numerous opportunities for improving knowledge management, decision making and leadership. The programme covers Business Continuity at Operations, Business and Strategic levels to Bronze, Silver and Gold standards.

The course encompasses:

- The purpose of Business Continuity activities and working in a fully active Command Centre
- Working in a number of roles in a Business Continuity/Crisis Team
- The relationship between Business Continuity Teams & external bodies
- Practical experience and learning techniques for team leadership and decision making
- Identifying and correcting information flow inadequacies
- Handling stress and Stakeholder communication tools
- HR issues in a BC response
- An overview of the Civil Contingencies Act

Attendance gives affiliate BCI membership for those who are not already members.

Dates for 2010: 10-12 Feb, 9-11 June, 8-10 Sep, 1-3 Dec

For more information please contact us.

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www.linkassociates.com

LINK. Specialists in risk management for over 21 years.