



INFORMATION AND COMMUNICATIONS SURVEY

This survey and the information you provide will remain confidential and non attributable – it will be used to generate a report that will be made available on the LINK website and throughout the BCI.

1. Which of the following mediums were used for gathering information concerning the events of July 7th in London?

- | | |
|------------------------------|--------------------------|
| TV coverage | <input type="checkbox"/> |
| Radio coverage | <input type="checkbox"/> |
| Websites | <input type="checkbox"/> |
| Telephone liaison | <input type="checkbox"/> |
| Mobile telephone liaison | <input type="checkbox"/> |
| Other – please specify below | <input type="checkbox"/> |

2. Did you encounter any problems with accessing the above sources of information and how did you combat the problems?

3. Which websites were most useful?

4. Was your switchboard/receptionist facility affected? Yes No

How was it affected and what measures were put in place to solve the problems?

5. How were you able to communicate with employees to; determine their whereabouts, to control accounting and control movement?

6. If you did experience problems with mobile telephones, how did it affect you and what solution did you put in place?

7. Was a response team employed to deal with your relatives inquiries? Yes No

If Yes – What was the prime method of communication utilised?

8. Specify any particular agencies/services contacted to provide assistance e.g. transport, catering and security etc.?

9. Was your Business Continuity Plan evoked? Yes No

10. If your company has an alternative operating location was this either?

invoked put on standby activated

Please add any additional comments, lessons learnt, issues of concern or comments on what went well within your organisation.

Name:

Organisation: